



My name is Anne Robinson. I am the Agent for the villages of Alderley, Hillesley & Tresham, Kingswood, North Nibley, Stinchcombe,

Wotton-under-Edge & Dursley

I may have already met some of you or you may have read about me in a local publication.

My job is to provide older or disadvantaged people with easier access to information and service. This service is free.

If you are over 50 years of age or you know someone that is, I can help with many issues. Below I have listed just a few.

- Are you receiving all of the **pensions and benefits** you are entitled to?
- Would you like any help to **keep your home warm**?
- Would you like a **free home safety check** from Gloucestershire Fire and Rescue?
- Would you like to know more about **adaptations to your home, which may help you cope better with disability**?
- Are you worried by **bogus callers or nuisance telephone calls**?
- **Are you feeling lonely** and would like to meet other people?
- Would you like to help other people by **volunteering** for a local organisation?

I can visit you at home or talk with you on the telephone. To contact me directly please telephone 07798 837 582 or email arobinson@villageagent.grcc.org.uk

I would be happy to come along to a local group and meet with you or to give you more information on what the service can offer

Helping older people in Gloucestershire feel more independent, secure, and have a better quality of life.



Social Care

Leisure

Pensions & Benefits

Transport

Home Safety

Health Issues

Volunteering

Advocacy

Lifelong Learning & Skills

Employment

Housing



Gloucestershire
Village & Community
Agents



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Managed by GRCC

Jointly funded by Gloucestershire County Council & Gloucestershire Clinical Commissioning Group





Gloucestershire Village & Community Agents

Gloucestershire Village and Community Agents bridge the gap between the local community and statutory and voluntary organisations able to offer help or support. They provide high quality information, promote access to a wide range of services, and identify unmet need in their communities.

The service is aimed primarily at the over 50s but also offers support to vulnerable people in the county.

Village and Community Agents offer an assisted signposting service by making direct contact with the agencies, statutory or voluntary, able to provide the service they need.



Partner Agencies

The scheme works in partnership with the following agencies, and the list continues to grow:

- Gloucestershire County Council's Adult Social Care Helpdesk
- Gloucestershire Clinical Commissioning Group
- Age UK Gloucestershire
- Carers Gloucestershire
- Department for Work and Pensions
- Severn Wye Energy Agency
- Gloucestershire Fire and Rescue
- Gloucestershire Police
- Healthwatch Gloucestershire
- Mears Safe At Home scheme
- Citizens Advice Bureau
- Volunteering schemes



BME Agents

We have a specialist team of Agents working with the Black, Minority Ethnic, and Migrant communities across Gloucestershire assisting people in finding the services they need to maintain their independence.

There are Agents for the following communities:

- African Caribbean community
- Bengali community
- Chinese community
- Gujarati community
- Migrant community

Cancer Support Services

A specialist team of Village and Community Agents work with people who are living with and beyond cancer. Services include:

- Providing face to face information and support on how to manage and adapt to changes in health and lifestyle, for example returning to work, benefits, or diet and nutrition.
- Pointing people in the right direction. It can at times be difficult to know where to go for help about a specific issue or problem. One of our specialist Agents will be able to direct people to the most appropriate person or service.
- Providing information and support to family members and carers.



Where to go for further information

Please contact your local agent Anne Robinson on 07798 837 582 or email:

arobinson@villageagent.grcc.org.uk

or contact:

Kate Darch, Village & Community Agents Manager, GRCC, Community House, 15 College Green, Gloucester GL1 2LZ

E: kated@grcc.org.uk T: 01452 528491

